

# Parent Handbook

Revised 04/2018

# Westside Early Childhood Centers Omaha, Nebraska

#### WECC Administration Offices 9030 Western Avenue Omaha, NE 68114

# Julie Oelke M.Ed. — ECC Program Director

ph: 402-390-8207 fax: 402-390-3315

#### Beth Caruso — Human Resources Manager

ph: 402-390-2260 fax: 402-390-3315

#### Carly Mathews — Professional Development Specialist

ph: 402-408-86802 fax: 402-390-3315

#### Abby Ridder — Administrative Coordinator

ph: 402-390-2250 fax: 402-390-3315

#### **WECC Billing Department**

ph: 402-390-2296 fax: 402-390-3315

# Early Childhood and Before & After Care Programs Telephone Numbers

Hillside Before & After Care	884-3825
Loveland Before & After Care	390-2298
Oakdale ECC	390-8206
Pacific Street	
Paddock ECC	390-2297
Prairie Lane ECC	390-8209
Rockbrook ECC	390-8208
Sunset ECC	452-3483
Swanson Before & After Care	390-3324
Underwood Hills ELC	390-8218
Westbrook ECC	390-8205
Westgate ECC	390-8202

# TABLE OF CONTENTS

SECTION 1. PROGRAM OVERVIEW	
History of Westside Early Childhood Centers	1.1
Mission Statement	1.2
Philosophy Statement	1.3
Accreditation	1.4
Learning Through Play	1.5
Before & After School Care	1.6
Teacher Qualifications	1.7
SECTION 2. PROGRAM SERVICES	
Description of Services	2.1
Enrollment	2.2
Programs Offered	2.3
Required Documentation for Child Enrollment	2.4
CDC's Recommended Immunization Schedule for 0-18yrs	2.5
Tuition Payments	2.6
Attendance	2.7
Arrival and Departure	2.8
Club 66	2.9
Custody Arrangements	2.10
Reserved Care Days	2.11
Intersession	2.12
Snow Days	2.13
Disenrolling Your Child	2.14
SECTION 3. RELATIONSHIPS	
Parent Conduct	3.1
Communication with Families	3.2
Parent Participation	3.3
Confidentiality	3.4
Parent Comments and Concerns	3.5
Social Media Sites	3.6
Babysitting	3.7
Community Resources	3.8
Nondiscriminatory Statement	3.9
Inclusion	3.10

SE	CTION 4. EDUCATION & GUIDANCE	
	Visiting and Your Child's First Day	4.1
	Teacher-Child Groupings	4.2
	Curriculum	4.3
	Ages & Stages Questionnaire	4.4
	Child Assessment Plan	4.5
	Individualized Family Service Plans (IFSP's)/Individualized Education Plans (IEP's)	4.6
	Early Development Network	4.7
	Parent-Teacher Conferences	4.8
	Program Transitions	4.9
	Potty Training	4.10
	Biting	4.11
	Toddler, Preschool, and 4 Year-Old Guidance & Discipline	4.12
	School-Age Guidance and Discipline	4.13
	Field Trips	4.14
	Holiday & Birthday Celebrations	4.15
	Personal Items and Toys from Home	4.16
	Television Viewing	4.17
	Technology Policy	4.18
SE	CTION 5. HEALTH & SAFETY PROCEDURES	
	Building Emergency Procedures	5.1
	Fire and Tornado Drills	5.2
	Injuries and Accidents	5.3
	Illness	5.4
	Medication	5.5
	Outside and Gym Play	5.6
	Sunscreen and Insect Repellent	5.7
	Clothing	5.8
	Diapering Policy	5.9
	Rest Time	5.10
	Child Abuse and Neglect Reporting	5.11
	Concealed Weapons Policy	5.12
	Classroom Pets or Visiting Animals	5.13
SE	CTION 6. MEALS & SNACKS	
	Meals	6.1
	Family Style Dining	6.2
	Peanut/Tree Nut-Free Centers	6.3
	Medical Statement Form to Request Special Meals and/or Accommodations	6.4
	Cold Lunch Recommendations	6.5
	Snacks	6.6

#### SECTION 1. PROGRAM OVERVIEW

#### 1.1 History of Westside Early Childhood Centers

The Westside Community Schools established a program of early childhood education in 1967 to examine the significance of early childhood years for subsequent education, and to explore the role the public school should assume in early education and development of children. The first preschool was housed in a portable unit off Seward Street and later moved to a house at 90th and Pacific Street.

In 1977, the program expanded to include a full day component to serve children whose parents worked outside the home. A preschool without full day care was opened at Sunset Hills Elementary School in August 1977. The program added the full day care component in 1982. Since that time, preschools with a care component have been established in the following schools: Hillside in 1983; Oakdale in 1984; Westgate in 1985; and Rockbrook in 1986. In 1987 a toddler program, serving children ages 18 months to 3 years was added to the Westside ECC at 90th and Pacific. The Hillside ECC was moved to Westbrook in 1987 and added a toddler program. In 1990, the 90th and Pacific center moved to Prairie Lane Elementary School.

Before and After School Care Programs were added in each school that had an established Early Childhood Center. In August 1991, Loveland Elementary Schools added a Before and After Care program; Paddock Road Elementary in August 1992; Hillside Elementary in 1993; Swanson Elementary in August 1996; and Underwood Hills in August 1997. The Underwood Hills center was closed in May 2005 due to the reassignment of the building by the Westside Community Schools. Westbrook Elementary opened a Before and After Care program the following August.

The first Four Year Old Program was established at Westbrook Early Childhood Center in August 2006. A second Four Year Old Day School was established at Paddock Road Elementary School in August 2007. These programs provide a full school day experience.

In 2011 an Early Learning Center was established at the Underwood Hills location. This site serves children ages 18 months to 5 years.

#### 1.2 Mission Statement

The mission of the Westside Early Childhood and Before and After School Programs is to provide a safe, engaging educational environment for children ages eighteen months through sixth grade. The program offers developmentally appropriate opportunities for children to grow and develop socially, emotionally, intellectually, and physically with the support and guidance of competent and compassionate adults.

# 1.3 Philosophy Statement

Westside Community Schools recognizes that young children learn best in an environment that provides opportunities for development and growth of the whole child: physically, emotionally, socially, and intellectually. To nurture this development requires a philosophy that allows children time and opportunity to:

- Stimulate curiosity and enthusiasm for learning.
- Engage in purposeful and playful work.
- Develop self-motivation, self-discipline and self-direction toward purposeful goals.
- Experience growth pertaining to decision-making, problem solving and creative thinking.
- Express themselves through language, drawing, writing, movement and the use of materials and resources.
- Participate in guided and informal learning experiences.

#### 1.4 Accreditation

Westside Early Childhood Centers (Toddler, Preschool, & Four Year Old Programs) are accredited by the National Association for the Education of Young Children (NAEYC). NAEYC ensures the quality of children's daily experiences in early childhood programs and promotes positive child outcomes. The early childhood program standards and accreditation criteria are based on a conceptual framework with four areas of focus. The primary focus area is Children, which incorporates five early childhood program standards, each advancing children's learning and development (relationships, curriculum, teaching, health, and assessment of child progress). The other five standards are distributed among three focus areas — Teaching Staff, Partnerships, and Administration — which establish an effective and durable support structure for a quality program. This support structure promotes program accountability and makes it possible not only for classroom life to be consistently nurturing and filled with learning opportunities for each child, but also for this high level of quality to be sustained over time. WECC adopts the core values, ideals, and principles stated by the NAEYC's Code of Ethical Conduct. For more information on the Accreditation Process or the Code of Ethical Conduct please see your Site Director.

# 1.5 Learning Through Play

Our goal is to provide high quality education and care for children year round. The curriculum revolves around the concept that children "learn through play." Specially designed materials and activities help develop skills and concepts through directed and free play periods. Children are encouraged to be independent and experiment with their environments. At the same time children are allowed to be children and to use their senses to learn about the world around them.

Children learning through play is the heart of our curriculum. Children play in self selected interest centers. Teachers facilitate children in centers by observing, documenting, and cultivating activities that enhance the educational study in the classroom.

The emphasis is on children making their own decisions as much as possible. We want the child to learn "how to learn" rather than learning to wait for an adult to direct him to a learning

experience. In this way children learn independence and valuable problem-solving skills that will help them throughout their school years as well as their lives.

In addition to the self selected interest areas, children spend time in teacher directed activities like morning circle, small group and/or snack time. Both the self selected and teacher directed activities help children to learn important pre-kindergarten skills. With the use of interest areas children learn the following skills:

- 1. Counting objects and people -- how many in one area (mathematics)
- 2. Imaginary play (creative arts)
- 3. Language development (language & literacy development)
- 4. Categorizing colors, shapes and sizes (science and mathematics)
- 5. Safety rules (health & physical development)
- 6. Following directions (social & emotional development)
- 7. Encouraging answers to questions that develop thinking/problem solving skills (approaches to learning)
- 8. Naming and labeling objects (language & literacy development)
- 9. Taking turns and cooperative group work (social & emotional development)

#### 1.6 Before and After School Care

Our goal is to provide high quality before and after school care. Our Before and After School programs provide children varied opportunities to participate in activities involving Arts & Crafts, Music & Movement, Science & Nature, Math, Service Learning, and Cultural Awareness. Alongside these activities there is always space provided for children to sit and do homework or relax and read a book by themselves. We understand that learning occurs through a combination of interactions, structures, and experiences in the daily lives of children. Staff plan and implement a variety of strategies to match the interests and unique approaches to learning that children have. We initiate, sustain and nurture group interactions and relationships through completion of an ongoing project or activity. Children have teachers who model problem solving and conflict negotiation and guide group behavior in an age-appropriate manner. Our programs provide an engaging, fun and safe environment for school-age children.

## 1.7 Teacher Qualifications

Westside Early Childhood Centers recognizes the importance of employing and supporting teaching staff who are knowledgeable, professional, and committed to promoting children's learning and development. Our programs implement strong personnel management policies so that all children, families, and staff have high quality experiences.

Prior to hire, applicants are required to complete a criminal background check, National Sex Offender Registry Check, and the Child Abuse and Neglect registry check for the State of Nebraska. Education credentials & previous work experience are also verified prior to hire. Upon hire, staff are required to complete orientation including the program's policies and procedures including: Health and Safety practices, Communication, Supervision, Child Abuse and Neglect, Curriculum & Assessment. Throughout the course of the staff member's

employment, he/she is required to complete in-service/professional development hours which help to ensure that best practices are being used.

#### **SECTION 2. PROGRAM SERVICES**

#### 2.1 Description of Services

- Westside Early Childhood Centers serves children ages 18 months to 13 years.
- Our hours of operation are Monday-Friday 6:30am-6pm.
- The Westside Early Childhood Programs incorporates the Creative Curriculum System Birthage 5. Developmentally appropriate practice requires teachers to teach in ways that match the way children develop and learn to promote their optimal development and learning. Our teachers make decisions about the education of children on the basis of three types of information:
  - Child development and how children learn.
  - The individual strengths, needs, and interests of each child.
  - Each child's family and community cultures.
- Our program includes times for:
  - Indoor/Outdoor play.
  - Nap and/or rest periods.
  - Individual and group play times.
  - Children are read to and have access to books for reading and exploration.
  - Fostering language and social development by talking and interacting with children and modeling appropriate language and behavior.
- We work closely with Westside Community Schools' Early Childhood Special Education Department. We also have a contract with Kids Squad to assist the organization and families when difficult behaviors arise in the classroom.
- As children enroll in our programs, each parent is provided a copy of our Parent Handbook and Billing Policies. It is our expectation that parents read, understand and follow the policies and procedures of our organization.
- Julie Oelke is the organization's ECC Program Director and responsible for each center's license. Contact information: 402-390-8207 & 9030 Western Ave, Omaha, NE 68114.
- At the time of enrollment each family is provided a copy of the DHHS "Parent Information Brochure." This brochure describes how regulations can be accessed, how childcare licensing staff can be contacted, and how complaints can be made.

#### 2.2 Enrollment

Enrolling your child begins with filling out an Enrollment Application. The Enrollment Application includes general contact information, who is responsible for tuition, and the schedule for which your child will be attending. This Application represents the contract for which you will be responsible for paying weekly tuition. Schedule changes are available, please see your Site Director for appropriate documentation. Our program operates all year round with two enrollment periods. The first enrollment period is for the school year (August-

May) and the second enrollment period is for the summer (end of May to Mid August). Minimum contracted days and hours do apply, please see the application for more details.

# 2.3 Programs Offered

# **Toddler (18 months to 3 years)**

• Toddler program runs Full-Days only, Monday - Friday 6:30 a.m. to 6:00 p.m.

#### Preschool (3 to 5 years old)

- Preschool ONLY runs Monday-Friday 8:30-11:30 a.m. This program is only available during the school year.
- Preschool Full-Days run Monday-Friday 6:30 a.m.-6:00 p.m.
- Four-Year-Old Program runs Monday-Friday 8:30 a.m.-3:30 p.m. Before and after care is available at no additional cost. This program is only available during the school year.

# School-Age/Club 66 (Kindergarten-Sixth grade)

- Club 66 runs Monday-Friday 6:30 a.m.-8:30 a.m. and 3:30 p.m.-6:00 p.m. with the exception of Wednesday's 3:00 p.m. dismissal.
- · Hourly rates apply during school days.
- Full Day rates apply on non-school days and summer session.

# 2.4 Required Documentation for Child Enrollment

#### **Application for Enrollment**

#### Westside Early Childhood Center Information Form

Child & Adult Care Food Program (CACFP) Income Eligibility Form (IEF)

Family/Child Information & Diversity Survey

Special Services Release Form (Preschool)

Permission for Public Media Publications

Signed DHHS Parent Brochure

# Parent Handbook Signature Form

Immunizations (up-to-date)

Well-Child Examination/Physical Form (Toddler & Preschool)

ASQ-SE & ASQ-3 (Toddler & Preschool)

Parenting plans / custody agreements

Health Concerns/Allergies/Special Needs

**Insurance Information** 

**Hospital Information** 

Physician Name/Information

**Competency Statement** 

**Emergency Contact** 

Person(s) authorized to pick up

**Field Trip Permission** 

# 2.5 CDC's Recommended Immunization Schedule for 0-18 yrs

# Recommended Child and Adolescent Immunization Schedule for ages 18 years or younger United States, 2019 Table 1

These recommendations must be read with the Notes that follow. For those who fall behind or start late, provide catch-up vaccination at the earliest opportunity as indicated by the green bars in Table 1. To determine minimum intervals between doses, see the catch-up schedule (Table 2). School entry and adolescent vaccine age groups are shaded in gray.

Vaccine         Birth         1 mo         2 mos         4 mos         6 mos         9 mos         12 mos         15 mos         18 mos         2-3 yrs         4-6 yrs	Birth	1 mo	2 mos	4 mos	6 mos	som 6	12 mos	15 mos	18 mos	19-23	2-3 yrs	4-6 yrs 7-	7-10 yrs	11-12 yrs 13-15 yrs	rrs 16 yrs	17-18 yrs
Hepatitis B (HepB)	1" dose		2 <sup>nd</sup> dose			ı	3rd dose		1		П		П	ı		
Rotavirus (RV) RV1 (2-dose series); RV5 (3-dose series)			1* dose	2 <sup>nd</sup> dose	See Notes											
Diphtheria, tetanus, & acellular pertussis (DTaP:<7 yrs)	<b>=</b>		1* dose	2 <sup>nd</sup> dose	3™ dose			4 4 <sup>th</sup> dose	e			5th dose				
Haemophilus influenzae type b (Hib)			1* dose	2 <sup>nd</sup> dose	See Notes		43 <sup>rd</sup> or 4 <sup>th</sup> dose <sub>2</sub> See Notes	dose,								
Pneumococcal conjugate (PCV13)			1ª dose	2 <sup>nd</sup> dose	3 <sup>rd</sup> dose	•	44 <sup>th</sup> dose	es								
Inactivated poliovirus (IPV: <18 yrs)			1ª dose	2nd dose	<b>V</b>		3'd dose		1			4th dose				
Influenza (IIV)							Anı	Annual vaccination 1 or 2 doses	tion 1 or 2	doses			-	Annual vaccination 1 dose only	tion 1 dose on	-j-
Influenza (LAIV)											Annual 1 or	Annual vaccination 1 or 2 doses	•	Annual vaccination 1 dose only	tion 1 dose on	rly.
Measles, mumps, rubella (MMR)	8				See Notes		4 1 <sup>st</sup> dose					2 <sup>nd</sup> dose				
Varicella (VAR)							4 1 <sup>st</sup> dose	s				2 <sup>nd</sup> dose				
Hepatitis A (HepA)					See Notes	es	2-4	2-dose series, See Notes	See Notes							
Meningococcal (MenACWY-D ≥9 mos; MenACWY-CRM ≥2 mos)	(so						S	See Notes						1* dose	2 <sup>nd</sup> dose	
Tetanus, diphtheria, & acellular pertussis (Tdap: ≥7 yrs)	<b>1</b>													Tdap		
Human papillomavirus (HPV)														See Notes		
Meningococcal B														See1	See Notes	
Pneumococcal polysaccharide (PPSV23)													0,	See Notes		
Range of recommended ages for all children	ages	Range of re for catch-u	Range of recommended ages for catch-up immunization	d ages tion	Ran	Range of recommended ages for certain high-risk groups	nmended n-risk grou	ages	Range	e vaccine, s	ended age ubject to ir	Range of recommended ages for non-high-risk groups that m receive vaccine, subject to individual clinical decision-making	jh-risk gro ical decisi	Range of recommended ages for non-high-risk groups that may receive vaccine, subject to individual clinical decision-making	No recor	No recommendation

02/22/19

Please see to the following page to view the CDC's *Recommended Immunization Schedule for Children and Adolescents Aged 18 Years or Younger* or visit online at <a href="https://www.cdc.gov/vaccines/schedules/downloads/child/0-18yrs-pocket-pr.pdf">https://www.cdc.gov/vaccines/schedules/downloads/child/0-18yrs-pocket-pr.pdf</a>

If a vaccine-preventable disease to which children are susceptible occurs in the facility and potentially exposes the children not immunized who are susceptible to that disease, the local Health Department will be contacted and consulted with to determine whether these children should be excluded for the duration of possible exposure. Exclusion of children not immunized or under-immunized from the facility in the event of a risk of exposure to an outbreak of vaccine-preventable disease protects the health of the non immunized or under-immunized child and minimizes potential for further spread of that disease to other children, staff, family and community members.

#### 2.6 Tuition Payments

Tuition payments may be made by cash, check, money order, bill pay, credit cards and auto-pay. Please make checks payable to the center where your child is enrolled. Drop payments off in the tuition box located in your center. Payments are due weekly on the first day of the week your child is scheduled to attend.

Cash - Payment must be verified by staff.

**Checks and Money Orders** - Make payable to the center your child attends. Place in payment box at your center.

**Bill Pay** - Set up through your personal bank with your center information.

Mail checks to: Westside Early Childhood Centers

Billing Department 9030 Western Avenue Omaha, NE 68114

**Credit Card** - One time online payment at <a href="https://family.daycareworks.com/">https://family.daycareworks.com/</a> or your InSite Connect app.

A \$5.00 convenience fee applies.

**Auto-Pay** - Debits your account for the current balance EVERY Friday at 6:00 p.m.

Option One: Credit Card - A \$5.00 weekly convenience fee applies.

Option Two: Checking Account (ACH) - No weekly convenience fee applies.

Returned Check Fee: \$25.00

**Declined Auto-Pay Fee:** \$8.00 each attempt made to collect funds.

\$15.00 LATE PAYMENT FEE

The billing department can be reached at 402-390-2296.

#### 2.7 Attendance

We expect your child to attend on his/her scheduled days. If your child will be absent, please notify the center by 8:30 a.m., as we have to call in a daily lunch count by 8:45 a.m. The

courtesy of your phone call will ensure that we do not waste food and will help us plan for the day.

Please do not rely on your child's classroom teacher or school secretary to inform the Club 66 program of your child's absence or other attendance plans. Please directly notify the Site Director of your child's absence or alternate plans.

# 2.8 Arrival and Departure

Upon arrival and departure, it is required that you park in the designated parking areas. For safety and environmental purposes, WECC discourages parents from idling vehicles in our parking areas. This ensures the safety of you and your child, as well as other families arriving and departing. It is mandatory that your child be walked into the building each day when you arrive. Your child should be dropped off in the area of the building that his/her class is currently in (i.e., classroom, outside, gym). We also ask that you have your child wash their hands upon arrival. This lessens the chances of communicable illnesses being transferred to play items and surfaces within the center. Please be sure a teacher has seen and checked in your child. There is a late charge of \$10.00 for every fifteen minutes (or fraction thereof) that your child is here after our closing time of 6:00 p.m. or prior to the 6:30 a.m. opening time.

If a child remains at the Center after 6:00 p.m., the staff will attempt to reach parents/guardians or emergency contacts given on the Health/Emergency forms. If no contact has been made by 6:30 p.m., staff will be advised to contact Child Protective Services for further assistance with the situation.

For your protection, only the people listed on your Information Form will be allowed to pick up your child. If we have not met someone on your list, we will ask him/her to provide picture identification before releasing your child. If someone other than the regular person is to pick up your child, please call and let us know.

#### 2.9 Club 66

The licensing procedures state that children reporting to after school programs are not the responsibility of the WECC's Club 66 until the child has been checked into our program.

- It is the responsibility of the Club 66 teachers to walk the students to their designated classrooms in the mornings.
- It is the responsibility of the classroom teachers to walk the children to the designated area of the Club 66 program after school.

If a child is scheduled to be in attendance and does not arrive, and a parent/guardian has not notified the Center of the absence, the following procedures will be followed:

- Check the voice mail system, email, and parent message board.
- Check with the school secretary and/or classroom teacher.
- Call parents or emergency numbers on the registration/emergency forms.

- Notify Site Director or Assistant Director of situation.
- Site Director or Assistant Director will determine if further assistance or action is needed.

#### 2.10 Custody Arrangements

If there is any legal custody or divorce settlement information that your center should be aware of regarding a child, notify the Site Director in writing. This information MUST include certified copies of pertinent legal documents pertaining to custody arrangements, residential custody, joint custody, order of protection, etc. It is extremely important that the center knows if a child is not to be released to a specific person. It is the policy of WECC to release a child to either parent or persons authorized by the parents unless there is a copy of a court order or divorce decree on file at the center prohibiting one of the parents from having physical custody of the child. This information must be updated each year or as situations change. Non-custodial parents have the legal right to receive information about a student unless there is a certified court order stating otherwise. It is not the centers responsibility to monitor custodial visitation arrangements.

#### 2.11 Reserved Care Days

When Westside Community Schools are closed for Winter Break and Spring Break, designated centers will remain open for childcare. All families enrolled in our centers will have the *option* to bring their children to their designated site. Care on these days will be **by reservation only**. Forms will be sent home 2-3 weeks prior to the break. **Drop in care is not available**. If you choose not to reserve care, you will not be charged for these days. Full day rates apply. Reserved care days also include President's Day and Martin Luther King Jr. Day.

#### 2.12 Intersession

Westside Community Schools have fall/spring intersessions and several professional development days. These non-school days are predetermined and available to review on the district school calendar. **These breaks are specific to the elementary and do not apply to our Toddler, Preschool, and Four-Year-Old Programs.** During these breaks school-aged children do not have school and you will have the option to reserve a spot for child care. Our Toddler, Preschool, and Four-Year-Old programs will continue normal scheduling and are considered regularly contracted days.

# 2.13 Snow Days

If school is cancelled due to inclement weather, the policy of Westside Early Childhood Centers is to remain open to provide childcare. Only designated sites will be open for childcare (details will be given to you in the fall). Families will be charged their regular rate for these days, whether they choose to attend or not. Breakfast will not be provided and children will need to bring a sack lunch from home since the schools' kitchens will not be in operation. WECC will provide milk. Meals from home MUST be peanut/tree nut-free.

In the event that weather is so severe as to warrant a delayed opening, early closing or cancellation of Westside Early Childhood Centers' operation, that information will be broadcast on local media stations and through automated phone messaging.

The following are Snow Day Procedures:

- 1. **Please listen for school closings** on local radio and TV stations. You will receive an automated phone message from your Site Director.
- 2. For **Snow Day Closures ONLY** childcare sites will be opening at 8:00 a.m. If school closes for cold temperatures, we will open at the regular scheduled time of 6:30 a.m.
- 3. Your Site Director will inform you of your designated Snow Day Site.
- 4. Call your child's designated Snow Day Site before leaving home to ensure a staff member has arrived.
- 5. Children must bring a sack lunch. The school kitchens are closed. We will supply a drink but there will be no supplies available to provide a lunch. Space is available for refrigeration. Please remember that our centers are PEANUT/TREE NUT-FREE. This includes peanut butter sandwiches.
- 6. **Please walk your child into the building**. There may be additional information the staff needs to convey to you.
- 7. Be sure the center staff has up to date numbers for reaching you during the day. Occasionally, if the weather forecast calls for increasingly severe conditions during the day, the centers may close early. You will be notified by phone as soon as the decision has been made.
- 8. Preschool Only Families (8:30 a.m.-11:30 a.m.) -- Please note we are only open for Full-Days on Snow Days. If you choose to attend you will be charged a Full-Day rate.
- 9. No credit is given for Snow Days. You will be charged your regular contracted rate, if you choose not to attend. If attending daily rates will apply.

#### DO WE WANT TO ADD WHAT HAPPENS IF WE CLOSE FOR SNOW?

# 2.14 Disenrolling Your Child

In order to disenroll from the program, we ask you to give the Site Director as much notice as possible. Your Site Director will ask you to fill out a "Change of Schedule" form and check the appropriate box indicating your last day. Not attending is improper notification and is subject to charges. A temporary disenrollment will follow the same procedures with the exception of providing your Site Director with a date your child will be returning.

#### **SECTION 3. RELATIONSHIPS**

#### 3.1 Parent Conduct

WECC strives to conduct its business according to the highest standards of honesty, integrity, respect and fairness when dealing with families. We expect that all staff,

families, and other visitors will also conduct themselves appropriately and meet these high standards.

When on the property of a Westside Early Childhood Center it is our hope that families will conduct themselves in the following way:

- Not be adversely affected by alcohol or other drugs.
- Not smoke tobacco or other substances including vaping.
- Refrain from carrying any weapons on grounds.
- Act courteously at all times.
- Refrain from impolite, abusive or offensive behavior or language to staff or other families.
- Be respectful of the Center's environment.
- Respect cultural differences of staff and other families.
- Raise all concerns, issues and problems in accordance with the Center's documented Grievance Procedure.
- Maintain a professional relationship with staff members.

#### 3.2 Communication with Families

We highly value daily verbal communication we have with parents. We are committed to keeping you informed about the events of your child's day and any other issues that may arise. However, because our first priority is to be with the children, it is difficult to have *extended* conversations at arrival and departure times. Teachers are more than willing to schedule a time to meet with you or to have a phone conversation, if needed.

Weekly activity plans are posted or distributed. Be sure to check your parent file *each day*. This is where we will place important notes for parents including newsletters, field trip permission forms, snack reminders, billing statements, and health alerts.

# 3.3 Parent Participation

We believe our role should be a partnership with parents. We believe that parents are their child's first and most important teachers! We want to support *you* in any way we can. *We want parents to be involved in our program!* Parents and other family members are always welcome to come and spend time in the classroom throughout the day. (7.A.11) We value your interests and expertise and encourage you to share your talents with us! We also welcome parents to attend field trips.

We acknowledge that every family has its own culture, which may include favorite pastimes, talents, hobbies, traditions, celebrations, and ethnic activities. Feel free to share with us your family's favorite music, books, and any other "cultural" information. You may discuss with the teachers or Site Director if you have ideas for further involvement in the program.

One way for parents to become involved in the educational life of their children is through each center's Parent Action Committee (PAC). This group consists of any interested parent

volunteers from the Toddler, Preschool, and Four-Year-Old Programs. This group meets briefly periodically with the Site Director. The responsibilities of the PAC are:

- \*Provide advisory input, not setting policy
- \*Assisting with fundraising efforts
- \*Assisting with Teacher Appreciation plans
- \*Assisting with program family activities such as holiday celebrations, field trips, and Week of the Young Child activities.

Parents are invited to visit the Centers at any time to eat a meal with your child; read stories; help with field trips and holiday celebrations; share family and cultural traditions, stories, foods, etc.; help in the classroom; and other activities as needed. If you are interested in becoming a regular volunteer please see your Site Director to fill out a State Registry Check, provide contact information, and to set a regular time and schedule you will be in the classroom.

# 3.4 Confidentiality

It is the policy of Westside Early Childhood Centers to keep child and family information confidential. All files are kept in a securely locked location in the center. The child's file is immediately available to the Site Director, teachers, and regulatory agencies. It is important for these individuals to have access to this information so the needs of the child can be met. Regulatory agencies come and conduct annual file reviews to make sure we have the correct health and safety information on file. Parents/Guardians give consent to these individuals having access to their child's file by initialing and signing off on the Health Information Form. In addition to the above listed personnel, parents/guardians can authorize other people to have access to their child's file.

Child assessment information will be shared with parents/guardians at conference time or at any time requested. If a child's family decides that further testing and assessment is necessary, WECC will provide the assessment information to the appropriate people and agencies with the consent of the parents/guardians. Parents/Guardians are required to fill out a "Release of Education Records" form. This form gives us the permission to release the information to other agencies.

At Westside Early Childhood Centers we work very closely with the Westside Community Schools. Because of this relationship, if your child will be attending one of the Westside Community Schools, we will provide your child's Kindergarten teacher with observations, documentation and assessment results. We do this to ensure a smooth transition for your child into Kindergarten. At any time, parents can opt out of this information being shared by contacting their Site Director.

#### 3.5 Parent Comments and Concerns

Your comments or concerns are welcome at *any* time. Parents may address their questions or concerns by speaking directly with their child's teachers or to the Site Director. You may also call the center or send an email. If needed, program staff will arrange to provide communication

to families in their home language. If differences are not resolved, parents can meet with the ECC Program Director to further discuss their concerns.

#### 3.6 Social Media Sites

Westside Early Childhood Center employees are expected to follow WECC policies and procedures in regards to the use of social media sites. It is our expectation for parents to agree to the following:

- Parents/Legal Guardians will not "Friend" or communicate with WECC employees on social media sites.
- WECC employees will not "Friend" or communicate with children or families on social media sites.

#### 3.7 Babysitting

It is the policy of Westside Early Childhood Centers that staff members may not babysit for families whose children are enrolled in our program.

In the event that a parent insists on hiring teachers from our organization to babysit, the parents must sign a "hold harmless" agreement. This agreement states that the parent is aware of the program's "no babysitting" policy and accepts the consequences of their choice in choosing to bypass the policy. Please see your Site Director for the "Hold Harmless" form.

#### 3.8 Community Resources

The following is a list of community resources available to families in the Omaha Metro Area. This is not a complete list of resources. For a more extensive or specific list, please see your Site Director.

# **General Help Resources**

United Way 1st Call for Help	2-1-1 Nebraska
Health and Human Services.	
Boys Town Hotline	1-800-448-3000

#### **Health Resources**

Ask a Nurse/Health Touch One	402-331-1111
One World Health Center	402-734-4110
One World Dental Clinic	402-932-7104
Poison Control Center	402-955-5555

#### **Domestic Violence/Abuse Resources**

Child Abuse/Neglect	.1-800-652-1999
OPD Domestic Violence.	402-444-5825

#### **Food and Housing Resources**

Douglas County Housing Authority Lydia House Open Door Mission American Red Cross Pantry Salvation Army	402-354-9342 402-422-1111 .402-343-7700
Mental Health Resources	
Heartland Family Services Lutheran Family Services Catholic Charities Jewish Family Services	.402-342-7007
Legal Resources	
Legal Aid of Nebraska.  District Court-Protection Orders.	
Victim Assistance Unit County Attorney (Douglas County)	
Support Groups	
Latino Center of the Midlands Refugee Empowerment Center. YWCA. Ted E. Bear Hollow.	402-554-0759
Job Resources	
Nebraska Workforce Development Services.  Goodwill Industries.	
Special Education Resources	
Munroe-Meyer Institute Children's Hospital Boys Town National Research Hospital Nebraska Parents Training & Info. Center	. 402-955-5400 . 402-498-6540
Parenting Resources	
Child Saving Institute. Children's Hospital (Parenting Info). Early Development Network. AAA Crisis Pregnancy Services.	.402-390-5400 .402-557-2364

The Westside Community School District offers a Love and Logic Parenting Class. Love and Logic Classes provide parents with a variety of simple and effective strategies for parenting children ages birth through the teenage years. For more information please visit www.westside66.org.

#### 3.9 Non-Discriminatory Statement

Westside Early Childhood Centers will not discriminate against any individual or group because of race, sex, religion, age, national origin, color, marital status, political beliefs or disability. To file a complaint of discrimination, write to USDA, Director, Office of Civil Rights, Room 326-W, Whitten Building, 1400 Independence Avenue, SW, Washington DC 20250-9410 or call 202-720-5964 (voice and TDD). USDA is an equal opportunity provider and employer.

#### 3.10 Inclusion

Westside Early Childhood Centers supports the right of children with disabilities to grow and learn alongside their peers. Integrating children with varied abilities in the classroom increases the opportunities for all children to learn about and accept individual differences.

#### **SECTION 4. EDUCATION & GUIDANCE**

#### 4.1 Visiting and Your Child's First Day

If your family will be new to our program at the start of the school year, you may want to consider visiting prior to your child's first day of school. Please contact your Site Director to set up a visitation time.

On the first day of school, if your child is afraid, listen to his/her feelings and then let him/her know that you feel confident they will have fun at school and that the teachers will take good care of him/her. When children are calmly helped to face their fears, they feel proud of themselves for conquering them. Please do not be alarmed or embarrassed if your child cries on the first day of care. Although it may be hard for you, the best thing to do is to separate yourself as quickly as your child feels comfortable, so as not to delay the inevitable. Be assured that the teachers are prepared for such normal behavior and will comfort your child. Also, do not be alarmed if your child does not cry the first couple of days but begins to do so after that. We have seen both of these situations occur. Take heart that this is normal and that children do adjust soon to their new environment.

For families with children enrolled in the Club 66 program, the elementary schools hold visitation evenings prior to the beginning of the school year. This would be a wonderful time to stop by and meet the Club 66 staff, see the facilities and have any questions answered.

# 4.2 Teacher-Child Groupings

Each group of children will be assigned teaching staff who have primary responsibility for working with that group of children. These teaching staff provide ongoing personal contact, meaningful learning activities, supervision, and immediate care as needed to protect children's well-being.

WECC strives to maintain developmentally appropriate teaching staff-child ratios within group size to facilitate adult-child interaction and constructive activity among children (Toddlers 1:6, Preschool 1:10, and School-Age 1:15). Teaching staff-child ratios are maintained during all hours of operation, including indoor time, outdoor time, during transportation, and field trips. Groups of children may be limited to one age or may include multiple ages.

The program is organized and staffed to minimize the number of group, teaching staff, and classroom transitions experienced by an individual child during the day and program year. Every attempt is made to maintain continuity of relationships between teaching staff and children and among groups of children.

WECC has in place procedures to facilitate children's transitions from one teacher to another, from one group to another, from one classroom to another, and from one program to another. These procedures include letters to parents explaining transition procedures, meetings with parents regarding transitions, and visits to new programs and classrooms by the child while in the presence of a familiar caregiver. Every attempt is made to keep toddlers together with their teaching staff for nine months or longer.

#### 4.3 Curriculum

Westside Early Childhood Programs incorporates the *Creative Curriculum System Birth-age 5*. Developmentally appropriate practice requires teachers to teach in ways that match the way children develop and learn to promote their optimal development and learning. Our teachers make decisions about the education of children on the basis of three types of information:

- Child development and how children learn.
- The individual strengths, needs, and interests of each child.
- Each child's family and community cultures.

The Creative Curriculum is a research-based system that combines curriculum, assessment, professional development, and family connection resources. The curriculum is based on five fundamental principles. These principles are:

- Positive interactions and relationships with adults provide a critical foundation for successful learning.
- Social-emotional competence is a significant factor in school success.
- Constructive, purposeful play supports essential learning.
- The physical environment affects the type and quality of learning interactions.
- Teacher-family partnerships promote development and learning.

The Creative Curriculum is research-based on 38 objectives for development and learning. The curriculum helps guide teachers to determine the developmental progress of each child and plan appropriate learning experiences. The 38 objectives fall under the categories of:

- Social-Emotional
- Physical
- Language
- Cognitive
- Literacy
- Mathematics
- Science and Technology
- Social Studies
- The Arts

Our curriculum includes time for:

- Indoor/Outdoor play.
- Nap and/or rest periods.
- Individual and group play times.
- Children are read to daily and have access to books to read and explore.
- Teaching staff to foster language and social development by talking and interacting with children and modeling appropriate language and behavior.

#### 4.4 Ages & Stages Questionnaire

Children's ability to regulate their emotions and skillfully manage social interactions is critical to their healthy development and future success. If social-emotional problems are identified and addressed early, children are less likely to be placed in special education programs and later in life, they're also less likely to experience school failure, unemployment, and incarceration.

Preventing social-emotional challenges in the critical early years is very important to Westside Early Childhood Centers (WECC). The first step is timely and accurate screening. WECC uses the screener Ages & Stages Questionnaire: Social-Emotional, Second Edition (ASQ:SE-2). This screener pinpoints problem areas in social or emotional development in early childhood. The earlier a social-emotional problem is recognized and addressed, the better the child's chance of success.

This method of screening is an applied method for detecting and monitoring signals that indicate whether a young child may be delayed in aspects of social-emotional development, such as communication, autonomy, effect, and interaction with people.

Although the process of screening is not intended to serve as a diagnosis for a child, it is used as a proactive and accurate method in which to offer appropriate next steps, such as more in-depth social-emotional assessment, further monitoring or other alternatives. Typically, in many cases, the act of screening rules out the need for deeper assessment.

With ASQ:SE-2, parents or other caregivers answer a series of simple questions regarding their child's social-emotional development (e.g., "Is your baby able to calm himself down for example, by sucking on his hand or pacifier?)"; "Does your child like to be picked up and held?"). Children whose social-emotional development appears to fall significantly below that of their peers are flagged for further attention. Flagged ASQ:SE-2 scores will be discussed with the parents and a plan developed to address the areas of concern.

#### 4.5 Child Assessment Plan

Westside Early Childhood Centers conducts assessments as an integral part of our program. We use assessments to support our children's individual learning. Our assessments consist of observations, checklists, and individually administered assessments. We have adopted *Teaching Strategies GOLD* Birth through Kindergarten as our assessment tool.

*Teaching Strategies GOLD* is an authentic, observational assessment system for children from birth through kindergarten. It is designed to get to know children well; what they know and can do, and their strengths, needs, and interests. With this information, teachers can guide children's learning by planning engaging experiences that are responsive to individual and group needs.

The *Teaching Strategies GOLD* assessment system blends ongoing, authentic, observational assessment for all areas of development and learning with intentional, focused, performance-assessment tasks for selected predictors of school success in the areas of literacy and numeracy. This seamless system for children birth through kindergarten is designed for use as part of meaningful everyday experiences in the classroom or program setting. It is inclusive of children with disabilities and children who demonstrate competencies beyond typical developmental expectations. It can also be used to assess the knowledge, skills, and behaviors of children who are English-language or dual-language learners. *Teaching Strategies GOLD* recognizes that young children's development is uneven, that it changes rapidly, and that development and learning are interrelated and overlapping.

The primary purposes of the *Teaching Strategies GOLD* assessment system are to help teachers:

- Observe and document children's development and learning over time.
- Support, guide, and inform planning and instruction.
- Identify children who might benefit from special help, screening, or further evaluation.
- Report and communicate with family members and others.

The secondary purposes are to help teachers:

- Collect and gather child outcome information as one part of a larger accountability system.
- Provide reports to administrators to guide program planning and professional development opportunities.

WECC's Assessment Procedures:

- Ongoing assessment occurs in the context of the classroom environment with words, pictures and concepts that are familiar to the child and represent the child's culture, language, ability and experiences. Evidence may include records of the children's conversations, their drawings, constructions, photographs and anecdotal notes indicative of their development.
- Two times a year parents receive formal written progress reports (fall & spring). These reports describe the developmental progress and learning of each child.
- Teachers use the checkpoints as a time to review what they have learned and to summarize a child's skills and behaviors at those points in time.
- All individual child records are kept confidential in files that are located in a secure place.
- Families are involved in the assessment process by having parent/teacher conferences, informal journaling, and spoken communication. Teachers and parents/guardians are able to communicate and share assessment information at least on a quarterly basis. Communication is sensitive to family values, culture, identity and home language.
- Teaching teams work to achieve consensus with families about assessment methods that will best meet the child's needs (e.g. parent journaling, child surveys)
- Based on our assessments WECC will arrange for a developmental screening and/or diagnostic assessments with the assistance of the Westside Community Schools Early Childhood Special Education Department. Norm-referenced and standardized tests are used in this situation to compare the child across standardized norms.
- WECC evaluates information from *Teaching Strategies GOLD* on the standardization sample, standardization procedures, scoring, reliability and validity to ensure that the results obtained with the instrument are valid for our purpose.
- Teaching staff are provided training on how to use the *Teaching Strategies GOLD* assessment system and how to interpret results.

These assessment tools are used to support Westside Early Childhood Centers' curriculum based on child directed learning. Through diligent observation and documentation of each child's growth and development, teachers are able to provide learning opportunities for growth of the whole child; cognitive skills, language, social-emotional development, approaches to learning, health, and physical development. Teaching teams meet once a week to interpret and use assessment results to align curriculum and teaching practices to the interests and needs of the children.

The WECC assessment plan is used appropriately and regularly to support each child's distinctive learning and developmental growth.

- A portfolio of each child's work is collected on a regular basis and clearly demonstrates and documents each child's development over time.
- Information collected about children is used when planning instruction, daily activities, and classroom environment. Teachers design individual goals for children, guide curriculum planning and monitor progress with this collected information. This information is also used to plan any changes or improvements to program.

- WECC staff provide families with information about the choice, use, scoring and interpretation screening and assessment methods. This information includes the purpose, interpretation, the way teaching staff is trained and conditions under which children are assessed. Parents may have access to all information about any specific assessment tools used at any time.
- When WECC staff suspects that a child has a developmental delay, evidence and documentation is shared with the parents/guardians. This information is shared in a sensitive, supportive, and confidential manner. With the consent of the parents/guardians, the information is then shared with a specialized team of early childhood special education professionals. This team then makes a formal referral for special education services.

4.6 Individualized Family Service Plans (IFSP's)/Individualized Education Plans (IEP's) Program staff identify and establish relationships with specialized consultants who can assist all children's and families' full participation in the program. This assistance includes support for children with disabilities, behavioral challenges, or other special needs.

Program staff encourage continuity of services for children by communicating with other agencies and programs to achieve mutually desired outcomes for children and to guide collaborative work. Westside Early Childhood Centers works closely with the Westside Community School's Early Childhood Special Education Department to provide children on IFSP's or IEP's the services they need. Children birth to age five must receive Special Education Services from the district in which they live in.

# 4.7 Early Development Network

The Early Development Network (EDN) serves children ages birth through two years of age who qualify for special education services according to Nebraska State Guidelines (Rule 52). Services are provided at no cost to the family, are provided in the child's natural environment (i.e., home, childcare) and are confidential.

Childcare and preschool providers can make a referral to EDN, but the parent ultimately has to consent to proceed with any screenings or evaluations. It is important to make parents aware of any concerns that they have and to partner with them as they seek resources to address those concerns. If a child is between the ages of three and five, the family can contact their local school district to inquire about support and services.

All Nebraska school districts are obligated to provide services beginning at birth for children who meet eligibility criteria and demonstrate a need for early intervention. To make a referral, use the school district contact numbers below:

Bellevue Public Schools **402-293-4941** Elkhorn Public Schools **402-289-2579** 

Millard Public Schools 402-715-8302 Omaha Public Schools 402-557-2364

Papillon - La Vista Community Schools 402-514-3243

ESU #3 (Arlington, Bennington, Blair, Conestoga, DC West, Elmwood-Murdock, Fort Calhoun, Gretna, Louisville, Plattsmouth, Springfield Platteview, Weeping Water)
1-800-593-3198 or 402-597-4936

#### 4.8 Parent-Teacher Conferences

Children enrolled in the Toddler, Preschool and Four-Year Old programs, will have Parent-Teacher conferences twice a year. During conference times, teachers will share their observations regarding the child's development in these domains: Social-Emotional, Physical, Language, Cognitive, Literacy, Mathematics, Science and Technology, and Social Studies. Teachers will also share the child's strengths, needs, and interests. Examples of the child's work will be collected in the child's portfolio and shared with parents. Feedback from parents that involves their child outside of the school environment will be discussed as well. After all information is shared, parents and teachers will work together to create goals for the child. The goals will be revisited during the next Parent-Teacher conference. Additional conferences may be requested at any time during the year by the child's parents.

Children enrolled in Club 66 do not have set conference times with Club staff. Parents and teachers may request a conference at any time to discuss the child's progress.

# 4.9 Program Transitions

Transitions between programs (i.e. Toddler to Preschool) will be facilitated by your child's teacher and the Site Director. The Site Director will work closely with you and your child to ensure a smooth transition. Areas to be discussed while facilitating your child's transition will include but are not limited to: social and emotional development, physical development, and the needs of your child. It is our goal to provide a seamless transition for you and your child.

# 4.10 Potty Training

While we encourage preschool aged children to be potty trained, we understand that all children develop physically and emotionally at different rates. Children that are independent in the restroom are able to change their clothes fully and clean/wipe themselves after using the restroom. If your child needs assistance, you are welcome to send flushable wipes. Please be aware that our preschool classrooms are not equipped with changing facilities. If your child has a medical condition or an identified special need or developmental delay that inhibits your child from using the restroom independently, please speak with the Site Director so we can meet the needs of your child.

For those children in our programs who may be in the process of potty training, please obtain a copy of the Potty Training Agreement from your Site Director.

#### 4.11 Biting

Biting is not unusual in a childcare environment among younger children. Reasons for biting include: teething, sensory exploration, autonomy and control, peer interaction imitation, frustration, anxiety and curiosity. It occurs most frequently when a child is tired, frustrated, or over stimulated.

What we will do when this happens:

- \* Attend to the bite on the recipient first, apply first aid, and write an incident report.
- \* The biting child will be redirected to appropriate activities.
- \* Both parents of children involved will be notified. Confidentiality will be maintained.
- \* When a child has bitten several times in a short period of time, an intervention plan will be developed by the teacher, the Site Director and the child's parents/legal guardian.

#### 4.12 Toddler, Preschool, and 4 Year-Old Program Guidance and Discipline

Our classrooms are designed to minimize behavior problems by providing children with engaging experiences and autonomy over their environment. We believe that the keys to effective guidance of a child's behavior include mutual respect between child and adult, consistency, and follow-through with discipline strategies. Teachers in our early childhood settings will use the following discipline strategies:

- 1. All teachers are trained in Pyramid Model practices. The goal of the Pyramid is to promote children's success by:
  - Creating an environment where every child feels good about coming to school.
  - Designing an environment that promotes child engagement and learning.
  - Focusing on teaching children what to do.
  - Teach expectations and routines.
  - Teach social and emotional skills.
  - Teach skills children can use in place of challenging behaviors.
- 2. When a teacher notices a potential problem situation, s/he may intervene and redirect one or both children to a different activity.
- 3. Children are encouraged to develop problem-solving skills. When children are in conflict with each other, they are asked to "talk out" a solution to the problem (with teacher help if needed). Teachers help children to reflect on their feelings. They point out when children may be feeling sad or mad about something. Children are encouraged to be empathetic towards each other. Children that have hurt others with their hands or feet are encouraged to mend the relationship by giving soft touches, hugs or getting an ice pack if needed. Children who have hurt others with their words are reminded to "use kind words."
- 4. If a child repeatedly harms other children or cannot regain control his/her behavior, s/he is removed from the situation for a short time. When the child is calm and ready to talk, the teacher and child will discuss together the situation and talk it through with other children involved if necessary. Children are reminded to use words to solve conflicts rather than attempting to solve a situation by hurting others with hands or feet.
- 5. If a persistent challenging behavior arises the WECC team will collaborate with the family and follow the PTR-YC model to generate a behavior intervention plan.

  See Site Director for the challenging behavior flow chart.

6. The goal of WECC's guidance and discipline policy is to limit or defer the use of suspension and disenrollment from the program. Only after all other possible interventions have been exhausted will suspension and disenrollment be considered in the best interest of the child. The circumstances under which suspension and disenrollment may occur include aggression, unsafe behavior, and self-harming. If disenrollment measures are taken, WECC will offer assistance to the family in accessing services and an alternative placement.

Our disciplinary policy follows federal and state civil rights laws that prohibit discriminatory discipline practices.

#### 4.13 School-Age Guidance and Discipline

Our programs are designed to minimize behavior problems by providing children with engaging experiences and autonomy over their environment. Site Directors are part of the elementary school's *Positive Behavior Intervention Supports* team. Club 66 staff members work closely with the elementary school staff to extend any behavior supports a child may need during the school day to our before and after school program. We believe that the keys to effective guidance of a child's behavior include mutual respect between a child and adult, consistency and follow-through with discipline strategies.

The following are some basic rules used in our school-age before and after school care programs:

- 1. Be Safe: use walking feet inside, stay with group at all times
- 2. Be Respectful: be a good listener, keep your hands and feet in your own space, use appropriate language
- 3. Be Responsible: clean up your area, use equipment appropriately

Physical Aggression (any action that inflicts physical harm) by a child towards other students or the teachers will not be tolerated.

Disruptive behavior will result in the following actions:

- <u>Redirection:</u> The unacceptable behavior will be explained to the child. S/he will be requested to make another choice of activity and/or behavior. The child and teacher brainstorm ideas for alternatives. The child will be encouraged to make an appropriate choice.
- <u>Talking it Through:</u> If the undesired behavior persists, the teacher will remove the child from the group to discuss the situation. The teacher will again make clear why the behavior is unacceptable, and let the child know if the behavior persists, s/he will be removed from the group and may lose a privilege.
- <u>Reset Time:</u> The child is removed from the group and situation until he/she is able to discuss it calmly with the teacher and/or until emotions are reset or under control. The child is not left alone but placed in a neutral area of the room. When the child has "reset" him/herself, the teacher and child can discuss the incident and an incident report is filled out. When this is done, the child is offered alternative choices that will help him/her maintain composure.
- <u>Denial of Privileges:</u> When "talking it through" and reporting to parents has not been effective, the child will be denied a privilege, removed from the group with a book or activity for one person, or denied access to an activity such as outdoor/gym time. Denial of a field trip could also be possible.

- The parent/guardian will be notified when the child has received this action. Each time a child is denied a privilege, an incident report will be filled out and a copy given to the parent/guardian.
- <u>Parent/Guardian Conference</u>: A conference may be requested at any time. The purpose of a conference at this time is to encourage the parent/guardian, child and teacher to work out an agreement or contract to ensure the child's place in the program.
- <u>Contract:</u> If a child is consistently having problems, has three recorded incidents and the parents/ guardians are aware of each incident, there will be a conference between the parent/guardian, child, director and lead teacher to discuss a contract. The contract agreement will be written and then signed by the child, his/her guardian, the teacher involved and the site director of the center. Violation of the contract will result in the following:
  - FIRST OFFENSE: Suspension from Westside ECC for one day.
  - SECOND OFFENSE: Suspension from Westside ECC for three days.
  - THIRD OFFENSE: Suspension from Westside ECC for five days.
  - FOURTH OFFENSE: Disenrollment from Westside ECC.

**NOTE**: Parent/guardian is responsible for payment of contracted tuition during periods of suspension from the program. Any contract agreement signed while a child attends a WECC program will be valid at all other Westside Early Childhood Centers or Westside Club 66 Programs upon a transfer. Disenrollment from one Westside Early Childhood Center or Westside Club 66 Program constitutes disenrollment from *all* Westside Early Childhood Centers and Westside Club 66 Programs. The disenrollment period is at the Site Director's discretion. Parents and the Site Director will work together through this process.

Our disciplinary policy follows federal and state civil rights laws that prohibit discriminatory discipline practices.

# 4.14 Field Trips

Our curriculum planning allows WECC to provide the children with fun and exciting opportunities outside of our Centers. The field trips are planned at each individual site and program. In order for your child to participate, permission slips must be signed and returned to school by the due date indicated. Some trips will have a small fee which is also due with the permission forms. The forms and payments may be returned to your child's classroom teacher or Site Director. We will transport children on school buses for our large group field trips.

The Toddler classrooms will not go on any "formal" field trips. However, we do have many other adventures planned for them.

Any Club 66 field trips will be scheduled for non-school days for children signed up for reserved childcare.

While on field trips, Westside ECC has several safety precautions in place to help safeguard the children while they are away from the center. Teachers always carry first-aid supplies and cell phones with them to call for help whenever necessary while on a field trip. If necessary, the district bus company can provide us with alternative transportation if there is a problem with the transportation vehicles during the trip.

#### 4.15 Holiday & Birthday Celebrations

Our goal is to reflect the life and traditions of the families in our program. All families are asked to complete and return a *Family Diversity Survey*. The teachers will use the responses from these forms to guide their decisions about how to recognize holidays and birthdays in our program. Our purpose for recognizing holidays and birthdays will be:

- 1. To validate children's holiday or birthday experiences and traditions at home.
- 2. To explore different ways of celebrating holidays and birthdays.
- 3. To expose children and foster respect for celebrations and traditions that are different from their own.
- 4. To share information about holidays with children in a developmentally appropriate way.
- 5. To share a sense of community among children, families, and teachers.
- 6. To have fun together.

We strive to reflect holidays and birthdays in a way that is important and relevant to families at home. No holiday or birthday is portrayed as more important than another. How much we allow holidays or birthdays to be a part of the curriculum will be dependent on the age of the children in the group and the interest shown by children and families. We will not allow holidays or birthdays to take over the entire curriculum.

In the preschool, teachers may talk with children during their morning meeting time about holidays or birthdays that just occurred or that are coming up. Recognition of a holiday may involve reading a book, a group discussion about the holiday or how a family celebrates it. When we provide activities, they will be open-ended and one of many choices so as not to be the focus of the curriculum. Parents are invited to share family traditions with the class in whatever way they feel comfortable. Children and teachers will plan parties a few times during the school year.

# 4.16 Personal Items and Toys from Home

All children will be provided a space to store personal items, such as a change of clothing and artwork.

It is our policy that children do not bring toys from home to the center unless it is a scheduled event (i.e., Show and Share Days). Your child may need to be reminded of the rule consistently at first. Please help us uphold this policy. The centers do not take responsibility for lost, stolen, or broken toys. We do encourage children to bring books from home to share. If they choose to do this, please be sure the book is clearly labeled with your child's name.

# 4.17 Television Viewing

Due to our commitment to high quality, Westside Early Childhood Centers has established the following policy regarding television viewing:

1. A television program may be shown to preschoolers if it relates to a project study in the classroom. Teachers will preview programs before showing them to children to

assess content and developmental appropriateness of the program. After viewing, teachers and children will discuss together how the program applies to the classroom project.

- 2. Television viewing will occur very infrequently during the school-year. Children will always be provided other choices of play if they choose not to view the program.
- 3. Television programs may be shown on special occasions, such as a "pajama day" or "party day". All programs are screened by staff members prior to children viewing. Parental consent must be given.

Television/media viewing is discouraged because it encourages passive behavior in both staff and children. However, it may be used as an occasional resource under the following conditions:

- It is connected to a unit or project being explored.
- Follow-up discussion or activities are provided.
- Material has been previewed for appropriateness.
- Permission given by the Site Director.

Special occasions may be planned using television/media as long as the item has been previewed and approved by the Site Director. On these occasions, viewing must be a choice, with other activities provided for those not wishing to view the program. Any viewing must be "G" rated unless prior consent from the parents has been obtained.

#### 4.18 Technology Policy

Westside Early Childhood Centers (WECC) knows technology is an integral part of the world we live in. Technology used in the correct manner can provide many benefits. However, when educating young children we need to be very thoughtful around the material we are exposing them to and for how long. Young children learn best by hands on experiences and exploring their environment. Technology can enhance these explorations but too much screen time takes away from the rich hands on experiences that are vital to childhood development. WECC will use the following policies and procedures to guide the use of technology in our centers.

**Toddlers** (18 months - 3 years) will have no screen time while in our care.

**Preschoolers** (3 years – 5 years) will have no more than 20 minutes of screen time each day while in our care. Technology devices from home will not be permitted. **School-Agers** (Kindergarten – Sixth Grade) will have no more than 60 minutes of screen time each day while in our care. Viewing a movie would be an exception (please see the Television Viewing policy 4.17 for more information). School-Age children are allowed to bring the following technology devices on non-school days, snow days, or during the summer program: (Cell phones are not an approved technology device.)

Handheld Gaming Devices

**Tablets** 

iPods

#### MP3 players

In order for school-age children to use their devices in our centers, parents/guardians must first sign the "Technology Permission Form." This form may be obtained from your Site Director. When using these devices in our care, children will be prohibited to use social media sites including but not limited to Facebook, Twitter, Snapchat, etc. Games and Apps must have the rating of EC: Early Childhood or E: Everyone. Games and Apps must be age appropriate and contain no violence or adult language or content. The "Technology Permission Form" is valid for one calendar year.

#### SECTION 5. HEALTH & SAFETY PROCEDURES

#### **5.1 Building Emergency Procedures**

WECC operates in conjunction with the Westside Community Schools to implement their Emergency Response Plan. Each site has a copy of this manual to guide us in emergency responses. All children who have identified special needs and/or medical conditions will have a separate plan of action to accommodate their needs. Each Center is equipped with maps that have evacuation routes and tornado shelters on them.

These emergency procedures, along with others such as bomb threats, chemical or toxic events, traffic emergencies, utility failure, security threats, etc., are covered in the orientation process due to the site-specific nature of the procedures. During the orientation process, employees are required to read the Emergency Procedures Booklet.

The program has written and posted disaster preparedness and emergency evacuation procedures. The procedure designates an appropriate person to assume authority and take action in an emergency when the Site Director is not on site. In the event of an evacuation, please contact first responders for more information.

#### 5.2 Fire and Tornado Drills

In each center there are posted fire & tornado evacuation maps through out the building. We practice fire drills once a month and tornado drills four times during the months of March through September. At least one fire drill and one tornado drill are practiced during nap time. These are regulated and monitored through our license with the Department of Health and Human Services.

# 5.3 Injuries and Accidents

Westside Early Childhood Centers strive to provide a safe environment for children but know that when working with children, accidents and injuries do occur. Employees are expected to provide basic first aid and to document such injuries. Documentation includes Ouch/Daily Sheet and Incident / Accident Reports.

• Ouch/Daily Sheets are communicated with families to report minor injuries such as scrapes and bruises.

- Incident / Accident Reports are filled out in triplicate to document more serious accidents when a parent must be immediately contacted regarding the injury and/or a child needs to receive more urgent medical care (i.e. broken bones, stitches, etc.).
- Parents must be called anytime a child sustains a head injury.
- Staff must use gloves and universal precautions when treating any injury.
- At least one staff member who is currently certified in CPR and Pediatric First Aid is on site at all times when children are present.
- When it is necessary to send a child to the hospital by ambulance a staff member or site director will ride along to serve as a liaison between the hospital and school
- All Westside Early Childhood Centers that require an ambulance to transport will use Children's Hospital for all medical or dental treatment required.

#### 5.4 Illness

If you suspect your child is ill or is showing signs of infection, please do not bring him/her to the Center. While at the Center, if a staff member suspects your child is ill or showing signs of infection, they will notify the Site Director or Assistant Site Director so you may be promptly notified. Any child showing signs of illness will be asked to leave the Center. WECC is protecting your child, as well as the other children and staff at the Center by enforcing this rule. If your child becomes ill at the Center, he/she will be isolated in a comfortable location away from the other children and cared for by a familiar caregiver. The following are symptoms that would require your child to be picked up from the Center:

- Diarrhea Child will be sent home after 2 or more instances within 1 hour
- Vomiting Child will be sent home after 1 vomit
- Fever above 100 degrees (tympanic, oral, temporal artery, or axillary)
- Rash
- Constant Cough
- Sore Throat
- Any inflammation around the eye area
- Any open sores that may be contagious
- Any communicable disease For a complete list of communicable diseases, please visit the Douglas County Health Department website at www.douglascountyhealth.com

A child will not be permitted to return to the Center until all symptoms, including fevers, are not present for 24 hours without the use of any medications such as fever-reducers or anti-diarrheal medications or, in the case of contagious illness, the confinement time for the illness has passed. A parent may also be requested to provide a doctor's note stating that the child is healthy enough to return to the Center and does not present a contagious threat to others. The Site Director must notify the families of the Center of any contagious diagnosis. This includes any child who is under immunized due to medical condition or family beliefs.

A child will not be permitted to return to the Center until all symptoms, including fevers, are not present for 24 hours without the use of any medications such as fever-reducers or anti-diarrheal medications or, in the case of contagious illness, the confinement time for the illness has passed. A parent may also be requested to provide a doctor's note stating that the child is healthy enough to return to the Center and

does not present a contagious threat to others. The Site Director must notify the families of the Center of any contagious diagnosis. This includes any child who is under immunized due to medical condition or family beliefs.

If a child is found with head lice, they will be sent home immediately. Before the child can return to the center the child must have received a treatment AND no live lice have been found. The recommended treatment includes using either a prescription or over-the-counter (OTC) medicated (lice-killing) product. If you have questions concerning diagnosis and treatment of head lice, call you doctor or the Douglas County Health Department.

#### 5.5 Medication

WECC would prefer medications be given outside of the school day. However, we recognize that this is sometimes not possible. When administration of medication is necessary, a staff person who has completed the Medication Certification will be responsible for giving the medicine.

All Medication must:

- Come in the original container.
- Be signed in and permission given for dispensing by a parent/guardian and the licensed health provider.
- Have a label with the child's first and last names.
- Date either the prescription was filled OR the recommendation was obtained from the child's licensed health care provider.
- Have the name of the licensed health care provider.
- Have the expiration date of the medication or the period of use of the medication.
- Have the manufacturer's instructions OR the original prescription label that details the name.
- Have the strength of the medication.
- Have instructions on how to administer the medication.

Medication is administered only with written permission of the parent or legal guardian and as prescribed or as recommended in writing or by another form of direct communication with a licensed health care provider for a specific child. A standing order from a health care provider guides the use of over-the-counter medications with children in the program when the order details the specific circumstances and provides specific instructions for individual dosing of the medication.

No medications may be stored at the Center to be used "as needed" with the exceptions of epipens and medication for allergic reactions. A doctor's note will be required for these medications. **Do not leave medications in your child's backpack or cubby.** 

Tylenol, Motrin, Etc., cannot be given if the label says it is a "Fever Reducer." We are NOT permitted to give medication that reduces fevers.

#### 5.6 Outside and Gym Play

We take the children outdoors daily. We will use our gym or indoor space for large motor play on cold, hot, or rainy days. Please dress your child appropriately for the day's expected weather and outdoor play (i.e., tennis shoes for running on the playground). Children will have the opportunity to play in the shade. During the warmer months, if temperatures or heat indexes get above 95 degrees Fahrenheit outdoor play will be restricted.

During winter months, we will take the children out to play, temperature permitting. If the temperature or wind chill is below 10 degrees Fahrenheit, outdoor play is restricted. In order for the children to play safely outside during the winter months, all children will need a warm winter coat, snow pants, hat, gloves and snow boots.

#### 5.7 Sunscreen and Insect Repellent

When playing outside and in the sun, your child will need to be protected with either sunscreen or sun block with UVB and UVA protection of SPF 15 or higher that is applied to exposed skin (sunscreen and written permission must be provided by parents or guardians). You will need to send a bottle of either sunscreen or sun block with an SPF 15 or higher. Please label the bottle with your child's name on masking tape (writing on the bottle often rubs off). We will apply sunscreen during the months of April through October.

Staff will apply insect repellent no more than once a day and only with written permission from parents/guardians. All insect repellents must be provided by the family and labeled with the child's name.

# 5.8 Clothing

Please send your child to school in play clothes and appropriate shoes for running and playing on the playground. Our curriculum involves learning through play and is based on exploration and being creative. This often translates to *messy activities*, so dress your child in clothes that they can get dirty.

Children should have a full change of seasonally appropriate clothes (underwear, pants, shirt, socks and shoes) in their cubbies or backpacks. We want your child to be comfortable, and accidents do happen (such as during toileting or spilling juice at snack). When this happens, you will be provided with an "Oops" report explaining the reason for the clothing change. Please label all items clearly with your child's name.

# 5.9 Diapering Procedures

For children who are unable to use the toilet consistently, Westside Early Childhood employees make sure:

• Parents/guardians provide only commercially available disposable diapers or pull-ups unless the child has a medical reason that does not permit their use (the health provider documents the medical reason).

- For children who require cloth diapers, the diaper has an absorbent inner lining completely contained within an outer covering made of waterproof material that prevents the escape of feces and urine. Both the diaper and the outer covering are changed as a unit.
- Cloth diapers and clothing that are soiled by urine or feces are immediately placed in a
  plastic bag (without rinsing or avoidable handling) and sent home that day for laundering.
- Staff check children for signs that diapers or pull-ups are wet or contain feces.
- Diapers are changed when wet or soiled, and checked at least every 2 hours when children are awake and when children awaken from a nap.

#### 5.10 Rest Time

Busy toddler and preschool children need time to rest! Children in our programs are offered a rest time each day. 12:30 p.m. - 2:30 p.m. for toddlers and 1:00 p.m. - 2:30 p.m. for preschoolers. All children are asked to rest on their mat for at least 20 minutes. Activities are available for those children who do not nap. We provide each child with a soft mat to rest on. You may send a blanket, small pillow and/or a stuffed animal or a doll for your child to use at rest time. These items will be sent home weekly to be laundered. Mats are washed weekly or when soiled.

#### 5.11 Child Abuse and Neglect Reporting

All employees of Westside Early Childhood Centers are legally mandated to report suspicions of child abuse and/or neglect. Employees include: administrators, classroom teachers, bus drivers, bus aides, food services staff, etc.

# **5.12 Concealed Weapons Policy**

Westside Early Childhood Centers prohibits the possession of firearms, explosives, weapons, hazardous materials, or dangerous devices on the property or at school sponsored functions. Additionally, use of any item as a weapon is prohibited. This policy applies to individuals who have a concealed to carry permit. According to LB454, the Nebraska Concealed Handgun Permit Act, permit holders are prohibited from carrying concealed handguns into or onto property operated by the Westside Community Schools.

# **5.13** Classroom Pets or Visiting Animals

All classroom pets or visiting animals must appear to be in good health. Teaching staff supervise all interactions between children and animals and instruct children on safe behavior when in proximity to animals. Program staff make sure that any child who is allergic to a type of animal is not exposed to that animal. Reptiles are not allowed as classroom pets because of the risk for salmonella infection. Pets or visiting animals have documentation from a veterinarian or an animal shelter to show that the animals are fully immunized (if the animal should be so protected) and that the animal is suitable for contact with children.

#### 6.1 Meals

Westside Early Childhood Centers serve meals and snacks at regularly established times. Food provided for meals and snacks are prepared and stored in accordance with the U.S. Department of Agriculture (USDA) Child and Adult Care Food Program (CACFP) guidelines. Breakfast and lunch menus are prepared on a monthly basis by the Westside Nutrition Services Department and are posted on the parent board in the center. You can also find the monthly menu at the school districts website <a href="www.westside66.org">www.westside66.org</a> under the elementary lunch menu tab. Children will be served the "main" entree from the menu provided.

It is our policy that staff will not serve any child younger than 4 years of age the following: hot dogs (whole or sliced into rounds), whole grapes, nuts, popcorn, raw peas, hard pretzels, spoonfuls of peanut butter, chunks of raw carrots, or meat larger than can be swallowed whole. Staff cut food into pieces no larger than 1/2 inch square for toddler/twos, according to each child's chewing and swallowing capability. Children under the age of 2 will be served whole milk and children over the age of 2 will be served 1% milk. This comes from a recommendation of the American Academy of Pediatrics.

Breakfast is served to the toddler, preschool, 4 year-old program, and school age children from 8:00 - 8:30 a.m. each morning. If your child will be arriving after 8:30 a.m., please be sure you have served a breakfast at home. Club 66 will offer a snack to children at the end of the school day.

Our Program takes steps to ensure food safety in its provision of meals and snacks. Staff discards foods with expired dates. Our program documents compliance and any corrections that it has made according to the recommendations of our programs health consultant that reflects consideration of federal and other applicable food safety standards.

For toddlers and for children with disabilities who have special feeding needs, our staff members keep a daily record documenting the type and quality of food a child consumes and provides families with that information.

# 6.2 Family Style Dining

Westside Early Childhood Centers participates in the Child and Adult Care Food Program (CACFP). The CACFP has long been recognized for its nutritional goals by providing nutritious meals to children and helping them establish good eating habits at a young age. Family style dining provides a further opportunity to enhance these goals by encouraging a pleasant eating environment that will support and promote mealtime as a learning experience.

Family style is a type of meal service that allows children to serve themselves from common platters of food with assistance from supervising adults setting the example.

Family style dining encourages the adults to set a personal example and provide educational activities that are centered around foods. This approach allows children to identify, and be introduced to new foods, new tastes, and new menus, while developing a positive attitude toward nutritious foods, sharing in group eating situations, and developing good eating habits.

#### 6.3 Peanut/Tree Nut-Free Centers

Peanut/tree nut allergies represent a health and safety hazard, which can have serious consequences for those who have such an allergy. In order to protect those students, employees, and guests of Westside Early Childhood Centers from an environment that may be harmful to them because of such an allergy, and because of possible harm to personal well-being, Westside ECC prohibits the use and serving, of peanuts/tree nuts, peanut butter or any product containing peanuts/tree nuts or peanut/tree nut oil by students, staff members, employees, visitors, or guests of Westside Early Childhood Centers.

We will not allow any food that contains, or has been manufactured on equipment with peanuts or tree nuts into our classrooms. The teachers and staff have been trained on how to read food labels to double check that all food coming into our classrooms is safe. If we find that the labels on the food indicate that it is not peanut-free or tree nut-free then we will send the food back home with you to enjoy with your family. We will also be unable to allow children to bring in breakfast food from home or from restaurants. We ask that your child eat and finish breakfast foods before entering the site. This includes all Club 66 students as well.

# **6.4** Medical Statement Form to Request Special Meals and/or Accommodations There is a form that may be used to request meal modifications for participants in the Child Nutrition Programs in Nebraska (National School Lunch, Child and Adult Care Food Program, and Summer Food Service Program). There are three types of meal modification requests that can be made using this form.

**Modification Option # 1**: Used to request substitution for fluid cow's milk due to Lactose Intolerance, Vegan, Religious, Cultural, or Ethical Reasons. It does not require a physician/medical authority signature. Note: The school/agency may at their discretion, offer a nutrient equivalent non-dairy milk substitute for a participant with a medical or special dietary need that is NOT life threatening or considered a disabling condition.

**Modification Option #2:** Used to request a modification due to a disability, including the potential for a severe allergic reaction (anaphylaxis) to food. This option must be completed by a licensed physician (M.D. or D.O). Note: Schools/agencies participating in one or more of the federal programs listed above are required to make accommodations for participants who are unable to eat the regular meals because of a disability that restricts their diet.

**Modification Option #3:** Used to request a meal modification due to a food allergy/intolerance, or other medical condition that does not rise to the level of a disability. This option must be completed by a licensed physician (M.D. or D.O), Physician's Assistant (PA), Advance Practice Registered Nurse-Nurse Practitioner (APRN-NP), or Chiropractor. A Licensed Medical

Nutrition Therapist (LMNT) also may complete and sign when acting under the consultation of a licensed physician. Note: Schools/agencies may, at their discretion, make substitutions for participants who have a special dietary need that does not meet the definition of a disability.

The Medical Statement Form helps the school/agency provide meal modifications for participants who require them. Your participation in this process is very important. The sooner you provide this signed and completed form to the school/agency, the sooner the staff can prepare the food required. Your signature is required for the school/agency to take action on the medical statement. The school/agency staff cannot change food textures, make food substitutions, or alter the participant's diet without completion of the necessary portions of this form.

#### 6.5 Cold Lunch Recommendations

Cold Sandwiches (turkey, ham, chicken, etc.)

Grilled Cheese

Canned/Fresh/Dried Fruit (grapes are not recommended for children under the age of 4)

Canned/Fresh Vegetables (raw carrots are not recommended for children under the age of 4)

Macaroni and Cheese

Spaghettios

Lunchables (no candy)

String Cheese

**Yogurt** 

Crackers

#### 6.6 Snacks

We try to provide healthy snacks for children whenever possible. Children will share responsibility of bringing snacks. If you would like to provide snack for a special occasion (i.e., birthday treats), the center will provide a list of possible snack items that could be considered. All snack food items brought into the center must be in the original container with ingredient labels listed on them.

# 6.7 Tooth Brushing

Any program that provides two or more meals to children under school-age is required to offer the children the opportunity to brush their teeth. Each child will have their own toothbrush, provided by the school, clearly marked with their name.

After the children brush, they will rinse their toothbrushes thoroughly with tap water and we will allow them to air-dry. We will store them in a toothbrush container so they do not have contact with another child's toothbrush. No toothpaste is used.